Merative Imaging Technical Support Phone Tree

877.741.5369

If you know your product code, please press 1.

Otherwise, please press 2 and choose from the options below.

- For Enterprise Imaging Solutions, press 1.

THEN...

ENTERPRISE IMAGING SOLUTION MENU
For iConnect, please press 1
For Cardiology, please press 2
For Radiology, please press 3
For Financials, please press 4
For Orthopedics, please press 5
For Perioperative, please press 6
For Laboratory, please press 7
For all other products, please press 8

Within iConnect Support
For iConnect VNA, please press 1
For iConnect Access, please press 2
For iConnect Share, please press 3
For iConnect Kiosk, please press 4
For iConnect Exchange, please press 5

Within Cardiology Support
For Merge Cardio (formerly Vericis), please press 1
For Merge Hemodynamics (formerly Physiolog), please press 2
For Merge EchoIMS, please press 3
For Replacement or Repair of Parts, please press 4
For all other cardiology products, please press 5

Within Radiology Support
For PACS, please press 1
For RIS, please press 2
For eFilm, please press 3
For CADstream, please press 4
For Merge Mammo (formerly iRead Mammo), please press 5
For Documents and Dashboards, please press 6
For Financials, please press 7

Within PACS Support
For Merge PACS (formerly Amicas PACS), please press 1
For RadSuite, please press 2
For Fusion PACS, please press 3
For eMed, please press 4
For Office PACS, please press 5
For eFilm, please press 6*
For MergeBox, please press 7

Within eFilm Support
For licensing, please press 1
For support, please press 2

Within RIS Support
For Merge RIS (formerly Amicas RIS), please press 1
For Fusion RIS and elligence, please press 2
For iConnect Kiosk, please press 3

Within Financials Support
For Merge Financials (formerly Amicas Financials), please press 1
For Tracker/Sentinel, please press 2
For Par, please press 3
For Kredo, please press 4
For MedFax, please press 5
Within Orthopedic Support
For Merge OrthoPACS (formerly OfficePACS), please press 1
For Merge OrthoEMR (formerly OrthoPAD), please press 2
For NetPractice, please press 3

Within Perioperative Support
For Merge AIMS (formerly Docusys), please press 1
For Merge Pre-Surgical (formerly PCM), please press 2
For Frontiers, please press 2
Within Laboratory Support
For Merge LIS (formerly FFlex eSuite), please press 1
For Merge LabAccess (formerly FFlex eLink), please press 2
For Other Products
For OEM Support, please press 1
For eFilm support, please press 2
For MergeBox support, please press 3
Within OEM Support
For Licensing, please press 1
For Support, please press 2