

IBM Cúram Social Program Management
8.0.2

Evidence introduction



Note

Before using this information and the product it supports, read the information in [“Notices” on page 3](#)

Edition

This edition applies to IBM® Cúram Social Program Management 8.0.0, 8.0.1, and 8.0.2.

Licensed Materials - Property of IBM.

© **Copyright International Business Machines Corporation 2012, 2022.**

US Government Users Restricted Rights – Use, duplication or disclosure restricted by GSA ADP Schedule Contract with IBM Corp.

Contents

Tables..... iv

Chapter 1. Evidence.....1

 Getting started..... 1

 Key business flow for evidence..... 2

Notices.....3

 Privacy Policy considerations..... 4

 Trademarks..... 4

Tables

1.	1
2.	1

Chapter 1. Evidence

Evidence is information that organizations collect to determine the eligibility of a client or a household for a particular program or product. The rules that are associated with the product use the collected evidence to determine whether the client is eligible for one or more of the product's components.

Getting started

Evidence is a central component of social programs and services. Use the common developer and administrator questions and the corresponding answers to help you get started.

Before you design evidence, you must consider the specific requirements of your organization. Use the following tables along with those requirements. For more information about designing evidence, see the *Designing evidence* related link.

I am a developer

<i>Table 1.</i>	
I want to...	Go to...
Understand what evidence is	What is evidence?
Learn how to design evidence	Designing evidence
Know whether to use dynamic or static evidence	Dynamic and static evidence
Find out how to extract dynamic evidence artefacts so that I can control the source code of the artefacts	Dynamic Evidence Configuration Extractor
See how to capture and store person evidence across programs	Person evidence
Understand the difference between evidence correction and evidence succession	How are changes to evidence recorded?
Learn how to share evidence	Sharing evidence by using the evidence broker
Understand how evidence is verified	How is evidence verified?
Find out how to maintain evidence	Maintaining evidence

I am an administrator

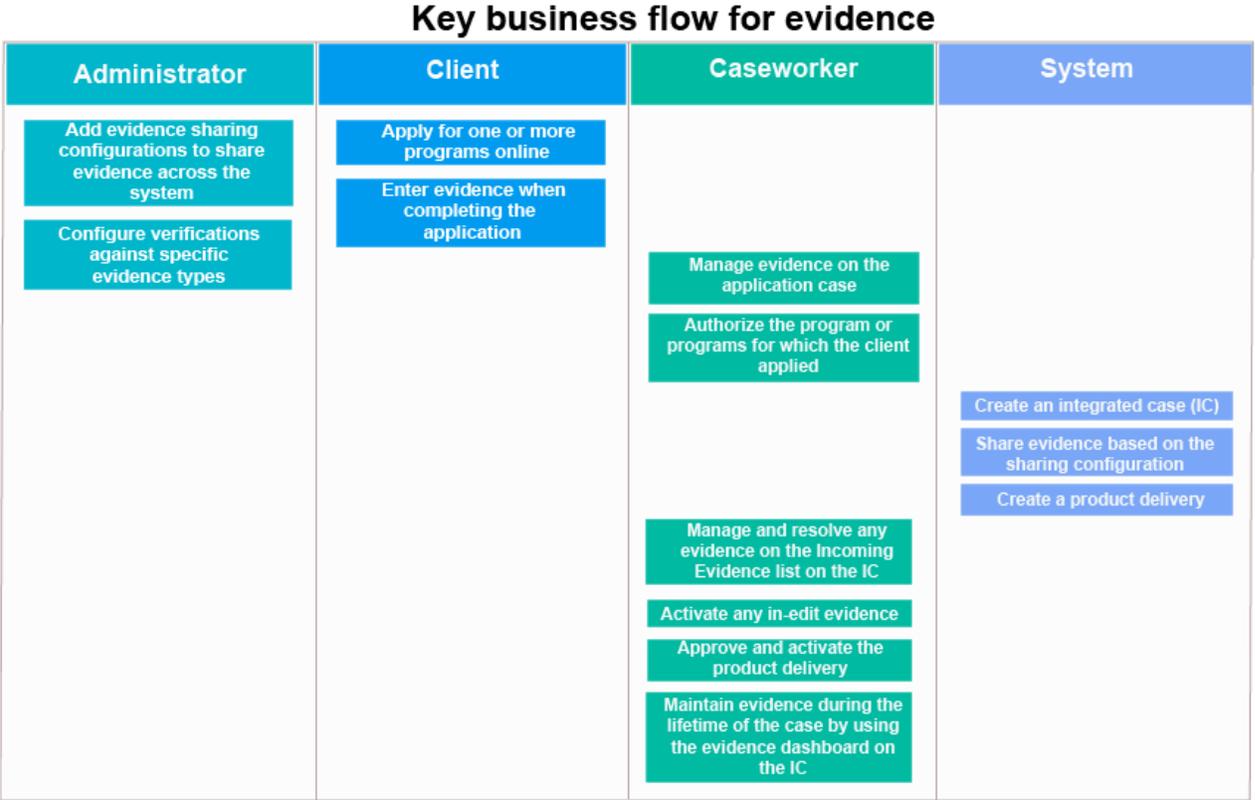
<i>Table 2.</i>	
I want to...	Go to...
Know the difference between a dynamic evidence type and a dynamic evidence type version	Dynamic evidence types and dynamic evidence type versions
Logically group related attributes about income evidence for a case	Creating a dynamic evidence type
Learn about the dynamic evidence lifecycle	Dynamic evidence lifecycle
Share evidence from a source case type to a target case type	Creating sharing configurations

Table 2. (continued)	
I want to...	Go to...
Learn how to enable the end dating of previous evidence when creating evidence	Enabling the end dating of previous evidence when creating evidence
Learn how to configure multiple participant evidence updates	Configuring the multiple participant evidence update
Learn about the security administration of dynamic evidence	Security administration
Troubleshoot evidence sharing errors	Troubleshooting evidence sharing errors

Key business flow for evidence

The key business flow (KBF) for evidence provides a context for individual aspects of the evidence process.

Specific business flows in the following diagram, for example **Activate any in-edit evidence**, link to detailed descriptions.



- [1. Configuring evidence sharing](#)
- [2. Verification items](#)
- [3. Lifecycle of a Client's Application Case: From Creation to Closure](#)
- [4. Lifecycle of a Client's Application Case: From Creation to Closure](#)
- [5. Evidence lists](#)
- [6. Evidence lists](#)
- [7. Evidence views](#)

Notices

This information was developed for products and services offered in the United States.

IBM may not offer the products, services, or features discussed in this document in other countries. Consult your local IBM representative for information on the products and services currently available in your area. Any reference to an IBM product, program, or service is not intended to state or imply that only that IBM product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any IBM intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any non-IBM product, program, or service.

IBM may have patents or pending patent applications covering subject matter described in this document. The furnishing of this document does not grant you any license to these patents. You can send license inquiries, in writing, to:

IBM Director of Licensing IBM Corporation North Castle Drive, MD-NC119 Armonk, NY 10504-1785 US

For license inquiries regarding double-byte character set (DBCS) information, contact the IBM Intellectual Property Department in your country or send inquiries, in writing, to:

Intellectual Property Licensing Legal and Intellectual Property Law IBM Japan Ltd. 19-21, Nihonbashi-Hakozakicho, Chuo-ku Tokyo 103-8510, Japan

INTERNATIONAL BUSINESS MACHINES CORPORATION PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you.

This information could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in new editions of the publication. IBM may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time without notice.

Any references in this information to non-IBM websites are provided for convenience only and do not in any manner serve as an endorsement of those websites. The materials at those websites are not part of the materials for this IBM product and use of those websites is at your own risk.

IBM may use or distribute any of the information you provide in any way it believes appropriate without incurring any obligation to you.

Licensees of this program who wish to have information about it for the purpose of enabling: (i) the exchange of information between independently created programs and other programs (including this one) and (ii) the mutual use of the information which has been exchanged, should contact:

IBM Director of Licensing IBM Corporation North Castle Drive, MD-NC119 Armonk, NY 10504-1785 US

Such information may be available, subject to appropriate terms and conditions, including in some cases, payment of a fee.

The licensed program described in this document and all licensed material available for it are provided by IBM under terms of the IBM Customer Agreement, IBM International Program License Agreement or any equivalent agreement between us.

The performance data and client examples cited are presented for illustrative purposes only. Actual performance results may vary depending on specific configurations and operating conditions.

Information concerning non-IBM products was obtained from the suppliers of those products, their published announcements or other publicly available sources. IBM has not tested those products and cannot confirm the accuracy of performance, compatibility or any other claims related to non-IBM products. Questions on the capabilities of non-IBM products should be addressed to the suppliers of those products.

Statements regarding IBM's future direction or intent are subject to change or withdrawal without notice, and represent goals and objectives only.

All IBM prices shown are IBM's suggested retail prices, are current and are subject to change without notice. Dealer prices may vary.

This information is for planning purposes only. The information herein is subject to change before the products described become available.

This information contains examples of data and reports used in daily business operations. To illustrate them as completely as possible, the examples include the names of individuals, companies, brands, and products. All of these names are fictitious and any similarity to actual people or business enterprises is entirely coincidental.

COPYRIGHT LICENSE:

This information contains sample application programs in source language, which illustrate programming techniques on various operating platforms. You may copy, modify, and distribute these sample programs in any form without payment to IBM, for the purposes of developing, using, marketing or distributing application programs conforming to the application programming interface for the operating platform for which the sample programs are written. These examples have not been thoroughly tested under all conditions. IBM, therefore, cannot guarantee or imply reliability, serviceability, or function of these programs. The sample programs are provided "AS IS", without warranty of any kind. IBM shall not be liable for any damages arising out of your use of the sample programs.

Privacy Policy considerations

IBM Software products, including software as a service solutions, ("Software Offerings") may use cookies or other technologies to collect product usage information, to help improve the end user experience, to tailor interactions with the end user or for other purposes. In many cases no personally identifiable information is collected by the Software Offerings. Some of our Software Offerings can help enable you to collect personally identifiable information. If this Software Offering uses cookies to collect personally identifiable information, specific information about this offering's use of cookies is set forth below.

Depending upon the configurations deployed, this Software Offering may use session cookies or other similar technologies that collect each user's name, user name, password, and/or other personally identifiable information for purposes of session management, authentication, enhanced user usability, single sign-on configuration and/or other usage tracking and/or functional purposes. These cookies or other similar technologies cannot be disabled.

If the configurations deployed for this Software Offering provide you as customer the ability to collect personally identifiable information from end users via cookies and other technologies, you should seek your own legal advice about any laws applicable to such data collection, including any requirements for notice and consent.

For more information about the use of various technologies, including cookies, for these purposes, see IBM's Privacy Policy at <http://www.ibm.com/privacy> and IBM's Online Privacy Statement at <http://www.ibm.com/privacy/details> the section entitled "Cookies, Web Beacons and Other Technologies" and the "IBM Software Products and Software-as-a-Service Privacy Statement" at <http://www.ibm.com/software/info/product-privacy>.

Trademarks

IBM, the IBM logo, and [ibm.com](http://www.ibm.com) are trademarks or registered trademarks of International Business Machines Corp., registered in many jurisdictions worldwide. Other product and service names might be trademarks of IBM or other companies. A current list of IBM trademarks is available on the Web at " Copyright and trademark information " at <http://www.ibm.com/legal/copytrade.shtml>.

Adobe, the Adobe logo, PostScript, and the PostScript logo are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States, and/or other countries.

Java™ and all Java-based trademarks and logos are trademarks or registered trademarks of Oracle and/or its affiliates.

The registered trademark Linux is used pursuant to a sublicense from the Linux Foundation, the exclusive licensee of Linus Torvalds, owner of the mark on a worldwide basis.

Microsoft, Windows, Windows NT, and the Windows logo are trademarks of Microsoft Corporation in the United States, other countries, or both.

UNIX is a registered trademark of The Open Group in the United States and other countries.

Other names may be trademarks of their respective owners. Other company, product, and service names may be trademarks or service marks of others.



Part Number:

(1P) P/N: