

DATA SHEET

Micromedex CareNotes

Education resources to help enhance patient engagement

Providing high-quality communication to patients about health conditions and continued self-care can be a critical factor in the overall performance of a hospital or health system.

With CareNotes, Micromedex delivers a single source of evidence-based patient education materials for use across the continuum of care.

Research demonstrates that engaged patients are more likely to have:

- Lower healthcare costs¹
- Normal systolic blood pressure, triglyceride and HDL levels, a healthy weight, and less likely to visit the emergency room or become hospitalized²
- Positive care experiences³

Comprehensive patient education

Merative Micromedex® CareNotes® delivers a single source of evidence-based patient education materials across the continuum of care — including precare, inpatient, discharge, emergency department, ambulatory and wellness education.

With practical, objective information for every stage of care:

- Patients can become more knowledgeable about their treatment plan and become engaged participants in the process
- Patients receive consistent education across all care settings, when and how they need it
- Nurses, pharmacists and physicians can quickly access patient education information directly within their workflow
- Clinicians can customize patient education to support organization policies and procedures

Features

- Written in plain language for concise and easy-to-read documents
- Evidence based practices support The Joint Commission Core Measures, National Patient Safety Goals, HCAHPS and more
- Includes anatomical and action-oriented images to help with comprehension
- Available as a web-based solution, hosted data file or via an HL7 integration option into all major EHR vendor applications

Quick look

- More than 11,000 documents
- Covering 2700+ medication topics
- Clinical evidence on 485 lab tests
- Available in 15 languages
- Written at a 4th- to 7th-grade reading
- Streamed directly into the workflow



CareNotes Administration Tool

SaveNote functionality offers CareNotes Administrators an easier way to customize content to support their institution's policies and procedures:

- Visual editor tool with 15+ new functions to streamline the editing of content
- Import/export feature allows the Administrator to upload MS Word (docx) or Adobe Acrobat (pdf) documents to the SaveNote repository
- Content update alerts for SaveNotes ensures that customized content is reviewed when updates are applied
- When the editorial team makes any changes to the CareNotes and DrugNotes content sets, and there are SaveNotes created using those content sets, an alert will be triggered

Additional options

- Extend your community reach with **SmartEngage™** which delivers a complete collection of online, award-winning and accredited educational content.
- **Merative Micromedex® Medication Essential Fact Sheets** provide consistent and concise, easy-to-read medication education handouts — designed to reinforce medication adherence and compliance.

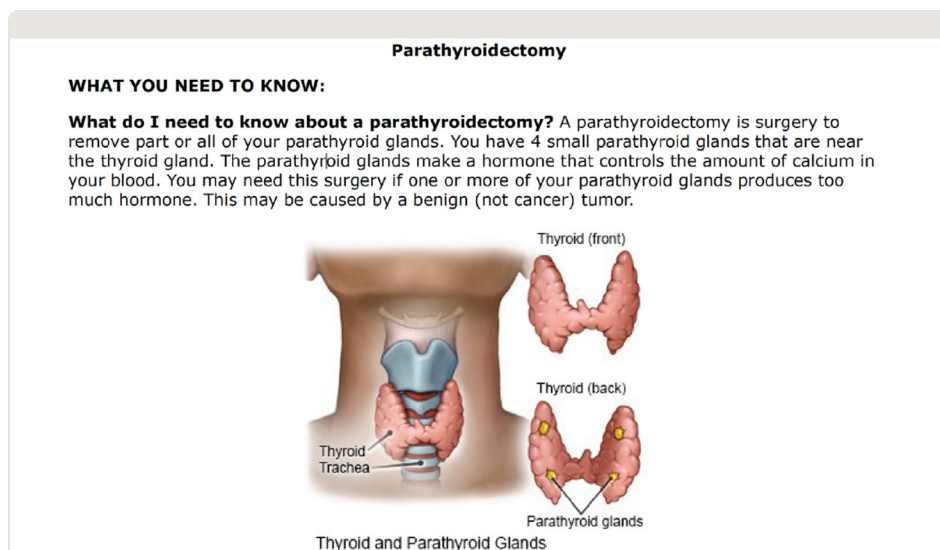


Figure 1: CareNotes utilize a combination of text and images to help patients easily understand various conditions, medications, medical procedures, and more.

About Merative

Merative is a data, analytics and technology partner for the health industry, including providers, health plans, employers, life sciences companies and governments. With trusted technology and human expertise, Merative works with clients to drive real progress. Merative helps clients orient information and insights around the people they serve to improve decision-making and performance. Merative, formerly IBM Watson Health, became a new standalone company as part of Francisco Partners in 2022.

[Learn more at merative.com](https://www.merative.com)

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Footnotes

¹ Patients With Lower Activation Associated With Hibbard, J., Greene, J., Overton, V., Higher Costs; Delivery Systems Should Know Their Patients' 'Scores', Health Affairs, doi: 10.1377/hlthaff.2012.1064 Health Aff February 2013 vol. 32 no. 2 216-222,

<http://content.healthaffairs.org/content/32/2/216.abstract>

² Greene, J. & Hibbard, Why Does Patient Activation Matter? An Examination of the Relationships Between Patient Activation and Health-Related Outcomes, J.H. J GEN INTERN MED (2012) 27:520. doi:10.1007/s11606-011-1931-2,

<http://rd.springer.com/article/10.1007/s11606-011-1931-2>

³ Greene, J., Hibbard, JH, Sacks, R., & Overton, V., When Seeing The Same Physician, Highly Activated Patients Have Better Care Experiences Than Less Activated Patients, doi:10.1377/hlthaff.2012.1409 Health Aff July 2013 vol. 32 no. 7 1299-1305,

<http://content.healthaffairs.org/content/32/7/1299.abstract>