



RELIABLE IMAGING. LESS COMPLEXITY.
BETTER CARE.

Merge Community

Six programs. Three ways to engage.
One community.

In radiology and cardiology, every minute matters – and imaging operations are only getting more complex. The Merge Community is where clinical and operational leaders share their workflow challenges, learn what's working at peer organizations, and stay ahead of what's next by providing direct input on the future of Merge solutions.

No generic content. No anonymous forums. You work alongside Merge clinical, technical, and account teams who average 15 years of tenure—people who've seen every integration, migration, and go-live scenario you're walking into—and peers running the same reading rooms, cath labs, and enterprise imaging operations as you.



The six programs of Merge Community

At a glance

Merge Community is organized around three core needs—Learn, Connect, and Stay Informed—with six programs designed to fit your role, schedule, and goals.

LEARN <i>Build skills on your schedule</i>	CONNECT <i>Tap into people who've solved it</i>	STAY INFORMED <i>The signal, not the noise</i>
<p>Merge Learning Academy Role-based modules for radiologists, cardiologists, techs, and admins. <i>Live, on-demand, & self-paced</i></p> <p>Merge Community Webinars Live sessions or upgrades, optimization and new modules. CE eligible. <i>Live & recorded, 1hr</i></p> <hr/> <p>BEST FOR: New users and teams adopting features</p>	<p>Merge Community Conversations - Radiology User-led calls with Merge product leaders. Bring your hardest problems. Separate sessions available for Radiology and Enterprise Imaging. <i>Monthly, live</i></p> <p>Merge LIVE (annual) The flagship event. Peers, experts, roadmaps, and CE/CME credit. <i>Once a year, in person</i></p> <hr/> <p>BEST FOR: Leaders solving problems/shaping roadmaps</p>	<p>Merge Community Snapshot Five-minute roundup, releases, customer wins, what to act on. <i>Monthly email, 5min read</i></p> <p>Merge Community Cardiology Snapshot Five-minute roundup, releases, customer wins, what to act on with a focus on Cardiology and Hemodynamics. <i>Quarterly email, 5min read</i></p> <hr/> <p>BEST FOR: Anyone who needs the short list of changes</p>

How the programs fit your journey

Most leaders use three or four programs at any given time. The journey below shows where each program may make the most sense for you, so you can layer them in as you grow.

1	2	3	4
<p>ONBOARD First 90 days</p> <p><i>Get productive fast</i></p> <hr/> <p>Start with:</p> <ul style="list-style-type: none">Merge Learning AcademyMerge Community HubCommunity Snapshot	<p>OPTIMIZE Months 3-12</p> <p><i>Sharpen workflows</i></p> <hr/> <p>Add:</p> <ul style="list-style-type: none">Merge Community WebinarsHub Deep DivesPeer PlaybacksCE/CME Credits	<p>ENGAGE Year 2+</p> <p><i>Share the roadmap</i></p> <hr/> <p>Join:</p> <ul style="list-style-type: none">Merge Community ConversationsProduct Feedback LoopsCustomer Led Forums	<p>LEAD Annual</p> <p><i>Set strategy</i></p> <hr/> <p>Attend:</p> <ul style="list-style-type: none">Merge LIVEExecutive SessionsCE/CME Credits

Merge Learning Academy

From release notes to real adoption—without the lift. Role-based paths get radiologists, cardiologists, technologists, and administrators productive on new features in days. Less hunting through documentation, more time at the workstation.

Best for	New users, teams adopting features, role-specific upskilling
Format	On-demand video modules, learning paths and live scheduled events
Time	5–20 minutes per module, self-paced

What you get

- Short modules your team completes at its own pace.
- New-release videos that double as continuing-education and change-management content.
- Recommended paths by role—clinical and administrative—so people see what's relevant.
- Confidence built fast, with Merge best practices baked in.

Merge Community Webinars

Upskill your team without taking them off the floor. Live webinars and virtual events built around the workflows you run—upgrades, optimization, new modalities—with recordings ready the next morning and CE credit on select sessions.

Best for	Teams working through upgrades, optimization, or new capabilities
Format	Live webinars + on-demand recordings + Full Day courses
Time	60 min per session
CE/CME	Available on select sessions

What you get

- Live sessions led by Merge experts who have walked dozens of customers through the same scenario.
- Topics prioritized by the community—demos, roadmaps, and practical implementation tips.
- Recordings available on-demand

Merge Community Hub

Your imaging operations command center. Updates, documentation, how-to guidance, support cases, and peer discussions—one login, one search bar, zero tab-switching.

Best for	Anyone who needs answers fast and wants peer perspective
Format	Web hub: forums, docs, cases, announcements
Time	As needed—minutes per visit

What you get

- Product-specific forums and discussions.
- Workflow and optimization playbooks shared across radiology and cardiology.
- Announcements, innovations, and upcoming releases in one stream.
- Online support cases—log, manage, and track anytime.
- Current documentation, user guides, and technical resources, available for download.

Merge Community Conversations

Bring the hardest problem on your desk—leave with a plan. Once a month, imaging leaders and Merge product experts get on the same call to pressure-test workflows, swap notes on what's actually working, and put real customer priorities in front of the people writing the next release.

Best for	Leaders solving complex workflow challenges, anyone shaping roadmap
Format	Live, user-led group call
Time	~60 minutes, monthly

What you get

- Direct line to Merge product leaders behind the next release.
- Peer-tested approaches to Merge PACS and enterprise imaging workflows.
- A clear channel for feedback that informs product priorities.
- Real conversations—your problem becomes our agenda.

Merge LIVE

The one week a year the entire community is in the same room. Imaging leaders, administrators, Merge experts, and industry voices—together for the product roadmap previews, customer presentations, and hallway conversations you can't get any other way. Most attendees say they are always learning something from peers and in sessions.

Best for	Strategic leaders, peer benchmarking, multi-year planning
Format	In-person annual user event
Time	Multi-day
CE/CME	Available on select sessions

What you get

- Real conversations and networking with peers running high-volume imaging operations as you, facing the same challenges as you—with success stories and best practices to share.
- Customer-led sessions & a direct look at the product roadmap.
- Merge product and thought leaders and industry speakers sharing insights on the most pressing imaging topics.
- Direct face time with Merge leaders, experts, and partners.

Merge Community Snapshot

Five minutes. Once a month. Everything that matters. We read the release notes, the roadmaps, the customer wins, and the industry shifts so you don't have to—then send you the short list of what to act on.

Best for	Anyone who wants the signal without the noise
Format	Email digest
Time	5-minute react

What you get

- A concise roundup of Merge and enterprise imaging updates.
- Upcoming events, training sessions, and virtual discussions.
- Customer success stories from radiology and cardiology teams like yours.
- Product insights and highlights of the newest product releases.
- Additional quarterly cardiology snapshot.

Compare all six

A quick reference to help you pick the right program for the moment.

Program	Format	Cadence	Time
Merge Learning Academy	Self-paced modules	On-demand	5–20 min
Merge Community Webinars	Live + recorded	Recurring	60 min
Merge Community Hub	Forums, docs, cases	Always on	As needed
Merge Community Conversations	Live group call	Monthly	60 min
Merge Community Snapshot	Email digest	Monthly	5 min
Merge LIVE	In-person event	Annual	Multi-day



Your one-stop shop for reliable imaging, less complexity, better care.

Where to start

If you're new: subscribe to the Community Snapshot, set up your team on Merge Learning Academy, and bookmark the Community Hub.

If you're ready to go deeper: join the next Community Conversation and pick a Community Webinar tied to a workflow you're actively improving. And once a year, meet us in person at Merge LIVE.

About Merge

Merge empowers healthcare organizations with advanced medical imaging solutions to deliver reliable imaging, less complexity, and better care. Merge is trusted by 6 of the 10 largest U.S. health systems. Merge Imaging Suite, built on a cloud-native foundation, provides capabilities for Vendor-Neutral Archive (VNA), Enterprise Diagnostic Viewing, and Workflow Orchestration. The Merge portfolio also includes PACS, Cardiology, and Hemodynamic monitoring solutions, and support for Digital Pathology.

Learn more at merative.com/merge



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